

# WASH 25

14<sup>th</sup> to 17<sup>th</sup> November 2008  
Hunstanton, North Norfolk

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Please find enclosed the booking forms for WASH 25. Now is a good time to start collecting money from your group members towards their deposits. We suggest you run a weekly or monthly savings scheme, as this will help you...you will not have to chase as many people for their money at the last minute!

The cost of WASH 25 is only **£69.95** per member for members sharing 6 or 8 berth accommodation, or **£74.95** if you want the 4 berth accommodation (please contact us if you wish to "downgrade" the 4 berth accommodation for a saving in cost). The price includes accommodation for 3 nights in luxury caravans, and most of the entertainment and activities available on site at Searles holiday park. The **deposit** for reserving a place at WASH 25 is **£20.00**, with a balance of £49.95 or £54.95 for being payable.

You may also wish to use this as an opportunity to tell those group members who have never attended WASH, all about it. If you have not attended yourself, why not ask someone who has attended to do a 5 minute talk to the rest of the group? If you are a new group or have never visited WASH before (and why not?) then just give any member of the WASH 25 committee a ring and we will be happy to tell you about what you can hope to expect from the weekend.

**We are also, for this year only, welcoming "ex-members" to WASH 25 as it is a reunion event – we are encouraging you to invite any "ex-members" who you think would enjoy revisiting WASH (Please see the Terms and Conditions for the definition of "ex-member"). There will be information on hand during the event about the Quest groups which may be of interest to them.**

Please note that if less than 4 people from your group wish to attend WASH 25, you could consider combining your booking with another group, or alternatively your members could pay an additional charge to cover the cost of the unused accommodation. Please contact me if you want details of the additional charge applicable or want to find another group to share with. Please also contact me if you are a group of 4 wishing to combine with another group of 4 – there are a limited number of 8 berth lodges available if you wish to save cost but maintain quality of accommodation by sharing.

All the committee hope to see you and your group at WASH 25 – we already have plans to help make this year's holiday an enjoyable and memorable event.

**Paul Catterwell – WASH 25 Bookings Officer**

# **WASH 25 - QUESTION & ANSWERS**

## **What is WASH?**

WASH stands for Weekend At Sunny Hunstanton. It is the biggest annual holiday weekend in Plus & is run exclusively for Plus by Plus members from the Kings Lynn group. WASH 25 is being held at Searles Holiday Park in Hunstanton, North Norfolk, on 14<sup>th</sup> to 17<sup>th</sup> November 2008.

## **What does it cost?**

Only £69.95 or £74.95 depending on accommodation chosen. This includes your accommodation in luxury caravans plus most daytime & evening activities and entertainment. The on-site facilities include a swimming pool, sauna, jacuzzi, gym, supermarket, & restaurant. You will need to pay for your own food & drink. A small charge may be levied for some of the daytime activities.

## **How do I book a place for WASH 25?**

Your group will elect a Group Booking Agent, who will collect your deposit (£20) & pass this on to the WASH 25 Bookings Officer to reserve your place. The balance will need to be received by WASH 25 by 26th September 2008, so expect to pay your Booking Agent at least a week before this date.

## **What happens then?**

A couple of weeks before WASH, your Group Booking Agent will pass you a Booking-In Slip. Keep this safe & make sure you take this with your membership card or receipt to WASH.

## **What happens when I arrive at Searles on the 14th?**

The first thing you must do is book in at the WASH desk in the Searles reception. To do this you will need to hand over your WASH 25 Booking Slip & show a valid membership card or receipt. "Ex-members"\* must only show the Booking Slip

## **What is a "valid" membership card?**

Please note only membership cards which do not expire until after 17th November 2008 are acceptable. If you have a membership receipt, these are only valid a month so, this must not have been issued prior to 17th October 2008. If you do not have a valid card/receipt, or forget to bring it, you will be required to pay a levy equal to the current full membership fee. *There are no exceptions to this rule.* Under current Federation rules, you are able to claim a partial refund of this money from your respective Area *after* the weekend.

## **What about a pass for the weekend?**

After booking-in, you will receive a programme with your name, group & caravan number on it. This is your pass for the weekend and must be shown to gain entry to the Clubhouse & the Princess Theatre. It must also be shown on demand to any member of the WASH 25 Committee or the Searles security staff. Your pass also gives details of the activities & entertainments taking place over the weekend.

## **What happens at the end of the weekend?**

Please ensure your caravan is left tidy & clean, strip the linen from the beds & return the keys to Searles reception before you leave.

## **What if I have any questions?**

Please speak to your Group Booking Agent. If they are unable to answer your question, please ring any member of the WASH 25 Committee.

\* Please see WASH 25 Terms and Conditions for definition of "Ex-members"

# WASH 25 BOOKING CHECKLIST

## WHAT DOES THE GROUP NEED TO DO?

The Group should elect an honest, reliable person who is planning to attend WASH 25 to act as Booking Agent.

The Group Chairman & Booking Agent must ensure anyone attending WASH 25 is either a Plus member, possessing a valid membership card/receipt, or an "ex-member" as per the definition contained within the WASH 25 terms and conditions.

Membership receipts are only valid for 1 month, so it's important that the Group Treasurer or Membership Secretary sends any new or renewal memberships to your respective Areas promptly. If a valid membership card or receipt is isn't produced on arrival at WASH 25 a levy equal to the current full membership fee will be charged. Part of this levy can be redeemed from your respective Areas after the event under current Federation rules. (*Please see Booking Condition 1*).

If anyone loses their membership card or your respective Area have not sent out their card, we recommend the Group contact your Area Membership Secretary at least a month *before* the weekend to sort it out.

We suggest you collect money towards WASH 25 from your Group members regularly. Why not set up a weekly or monthly savings scheme? This will prevent problems when trying to collect the full balances later.

## WHAT DOES THE BOOKING AGENT NEED TO DO?

### DEPOSITS

The cost of WASH 25 is £69.95 per member, or £74.95 per person if you require a superior quality 4 berth accommodation. Booking Agents should collect a deposit of at least £20 per person.

**No bookings will be taken on the door.** All bookings must be made through a designated Booking Agent.

The Booking Agent should send a **Group cheque** for the deposits, made payable to **18 PLUS HUNSTANTON WEEKEND** together with the completed Deposit Booking Form to **Paul Catterwell, WASH 25 Bookings, 2 Russett Close, Reffley Estate, King's Lynn, Norfolk. PE30 3HB**. Any incomplete forms/wrongly made out cheques will be returned.

**The deposit reserves a place on condition that the balance is received by the WASH 25 Bookings Officer by 26<sup>th</sup> September 2008.** All deposits are non-refundable, unless the event sells out. Places are limited by the accommodation available & are allocated in the order in which deposits & balances are received.

### BOOKING FORMS & BALANCES

Once all the deposits are collected, **the Booking Agent should sort the members into groups of 4, 6 or 8** & write the names on the WASH 25 Booking Form. (*If you have less than 4 people in a caravan, then the cost of the unused accommodation must be paid for, unless you can find members of other groups to share with you. Please speak to Paul or Dawn on 01553 670937 if you need details of the additional cost which must be paid or want to be put in touch with other groups who are also looking for people to share with*).

Next, collect all outstanding balances from members, ensuring they read the Booking Conditions on the reverse of the WASH 25 Booking Form & then sign to say they agree to them. Early completion of this form is recommended.

The completed WASH 25 Booking Form should then be sent to Paul with a **Group cheque** for the balances made payable to **18 PLUS HUNSTANTON WEEKEND** by **26th September 2008**. If balances are received after this date, the reservation will be cancelled, if the event has a waiting list. Any incomplete forms or wrongly made out cheques will be returned.

### BOOKING IN SLIPS

Shortly before the weekend, the Booking Agent will receive the Booking In Slips, which need to be distributed to all attending members *before* they arrive at Searles reception on the Friday afternoon.

### SAFETY RULES

The Booking Agent should advise all members attending WASH 25 that anyone found letting off fireworks anywhere on Searles property will be ejected from the weekend & the site by Searles Security Staff. This is to ensure the safety of everyone using the site during the weekend. *Please ask your members to leave fireworks at home*. Please also ask your members to eat, not throw, their sweets at the Princess Theatre (if this venue is used) to avoid injuries & allow everyone to enjoy the weekend.

**IF YOU HAVE ANY QUESTIONS ABOUT WASH 25 OR THE BOOKING PROCEDURES,  
PLEASE CALL PAUL OR DAWN ON 01553 670937 OR E-MAIL ON [balmforthltd@tiscali.co.uk](mailto:balmforthltd@tiscali.co.uk)**

## **WASH 25 BOOKING CONDITIONS**

1. All occupants of the accommodation must be members (or "ex-members" as defined below) of the National Federation of Plus Areas and their names must be shown on the booking forms received by the WASH 25 Committee. All attending members must produce a valid membership card or membership receipt on demand by any member of the WASH 25 Committee or their assistants on arrival at WASH 25 and at any other time requested during the event. To be valid, a membership card must not expire until after 17.11.08. Membership receipts are only valid for a month, so will only be accepted if they have been issued no earlier than 17.10.08. If a valid card or receipt cannot be produced, a fine equivalent to the full membership fee will be levied as a temporary membership. This temporary membership is only valid for the duration of the event at which the membership is taken out.
2. For the purposes of WASH 25, the term "ex-member" refers to any person who has previously been a member of Plus, or of 18 Plus, and whose membership has expired no less than a year previous to the date of this event.
3. The management of the site and the WASH 25 Committee reserve the right to refuse admission or expel any attendee from all or some of the site for conduct detrimental to the site or comfort or safety of others. This conduct includes, but is not limited to, the letting off of fireworks on the site and any behaviour which could cause nuisance or injury to others.
4. The occupants of the accommodation, as recorded on the booking forms received by the WASH 25 Committee, will be held responsible for any damage caused during the weekend. Damage costs will be invoiced to the relevant group and future bookings for WASH will not be accepted until this debt is settled.
5. The members of the WASH 25 Committee shall not be liable for any personal injury loss or damage to property, however caused sustained by or occasioned to any persons whose names appear on the booking forms received by the WASH 25 Committee, whether resulting from or caused by the negligence default wilful act omission or otherwise of the members of the WASH 25 Committee, their servants, agents or concessionaires, or of guests, residents, occupiers or invitees.
6. Once a booking has been made a legal contract exists, which makes the group liable for the full cost of the WASH 25 event even if some or all of the members are unable to attend, whatever the reason. The WASH 25 Committee reserves the right to cancel the arrangements in whole or part should there be insufficient support for the WASH 25 event, whatever the reason. In those circumstances, the WASH 25 Committee will use money collected from each member or group of members to defray any claims brought by companies or their agents arising from any cancellation or reduction of contracted services. The WASH 25 Committee expresses the hope that in the event of their having to cancel the WASH 25 event in whole or part as aforesaid a refund of whole or part of any monies paid to the WASH 25 Committee will be possible. However the WASH 25 Committee does not guarantee this and must reserve the right above mentioned as a condition of contract.
7. Any amendment to the list of occupants shown overleaf shall be notified to the WASH 25 Committee on a further booking form. The event shall only be open to the persons listed on the booking forms received by the WASH 25 Committee and for whom we have a current membership number and signature (signature only in the case of "ex-members"). Proof of posting is not regarded as proof of delivery.
8. Unfortunately the WASH 25 Committee are unable to offer refunds to persons unable to attend the weekend, whatever the reason.
9. Accommodation is in 4, 6 or 8 berth caravans or lodges and wherever possible the WASH 25 Committee will try to meet the requirements of those attending. However the management of the site and the WASH 25 Committee cannot accept liability should the accommodation requested not be available. In the event of this happening alternative accommodation will be offered with any additional costs to be met by the occupants. It should be noted most accommodation includes a double bed, requiring 2 people to share it.
10. Subject to 8 above, this reservation shall reserve accommodation as detailed at the cost stated subject to the full balance being paid no later than the 26th September 2008, failing which the reservation shall be cancelled and the deposit forfeited. The WASH 25 committee may, at its own discretion, extend the deadline for the payment of balances from 27th September 2008 to a later date.
11. Accommodation must be paid for in full even if not fully occupied..
12. Whilst members of the Federation of Plus Groups may be covered by any Federation Third Party insurance effective at the time of the WASH 25 event, the cost of the event does not include Personal Accident cover.
13. Completion and signature of the booking form constitutes agreement to comply with the above conditions.